



SWADLEY'S EMERGENCY RELIEF TEAM

**NATIONWIDE
DISASTER
RESPONSE
SERVICE**

SERTRESPONSE.COM



S.E.R.T.

Response at a Moment's Notice

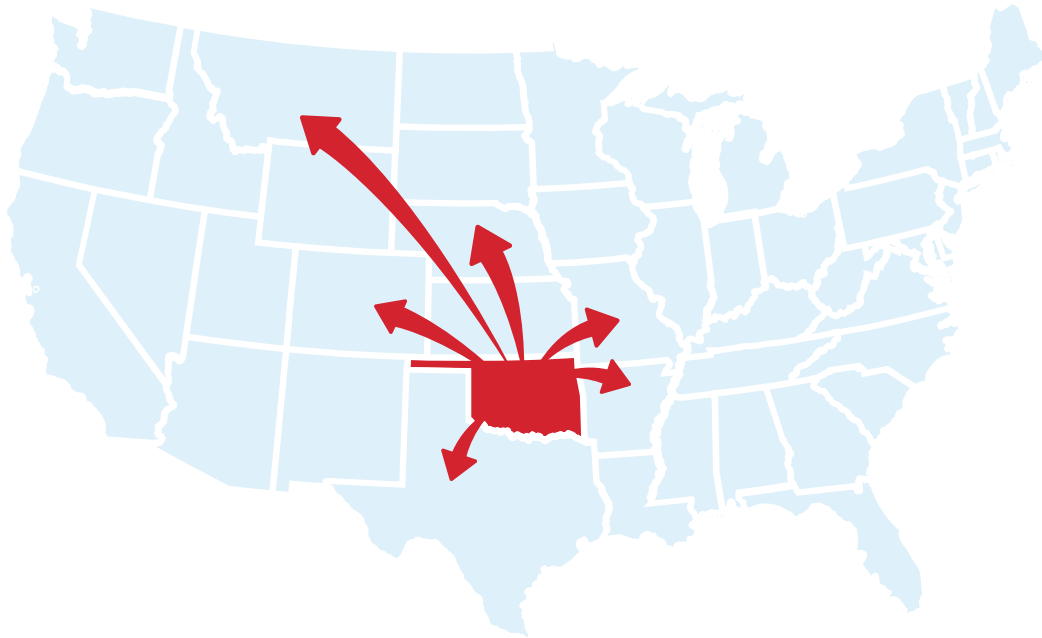
Swadley's Emergency Relief Team's goal is to mobilize quickly and show up in force at a moment's notice. We are fully outfitted with every necessary piece of equipment, a full-time staff of 600, and 25 years of time-tested know-how to get the job done and oversee your emergency response site.

Beyond our own fleet of equipment, we have sources and trusted contacts across the nation to acquire any equipment that might be necessary. We can provide as much or as little as your situation demands.



COAST-TO-COAST DISASTER RESPONSE

Since S.E.R.T.'s origins in 1999, we have traveled across the continental United States, providing mission-critical equipment, logistics and support where it is needed most.



S.E.R.T. RELIABILITY



600 Employees



<2 Hour Mobilization



25+ Years' Experience



Reasonable Pricing

OUR COMPETITORS



Temporary Workers



Slow Startup



New to the Industry



Unfair Markups

THE S.E.R.T. STORY

S.E.R.T. began in 1999, when a massive ice storm blanketed Oklahoma. Brent Swadley's phone rang in the middle of the night, with Oklahoma Gas & Electric on the other end, in need of 700 meals for its army of utility workers by 7AM. With the help of his culinary team and contacts, Brent delivered. Since that humble beginning, S.E.R.T. has evolved, grown and become a well-oiled machine, responding to disasters and helping manage emergency relief efforts across the country.

The S.E.R.T. Team

The S.E.R.T. is made up of seasoned experts from both the emergency response industry as well as the world of restaurants, food service and catering.



Brent Swadley

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Koltan Swadley

Vice President of Operations

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Aaron Palacios

Vice President of
Organizational Development

Aaron@Swadleys.com



Cara Ledoux

Director of Training and
Restaurant Systems

Cara@Swadleys.com



Jared Salisbury

Chief Financial Officer

Jared@Swadleys.com

S.E.R.T. PARTNERS & CLIENTS

S.E.R.T. always makes crucial decisions alongside our clients and partners, integrated with city, county and state regulations in regard to OSHA, NIMS and other regulatory agencies and action plans.



EMERGENCY OPERATIONS SUCCESS STORIES

Past Operations

In S.E.R.T.'s 25-year history, we have responded to a wide variety of disasters and emergencies, arriving within hours and providing everything from lights, water and power to lodging, laundry and full-service catering. But most importantly, we provide a palpable sense of relief – a chance for those involved to take a break, find some peace of mind and breathe.



“

They provided a place for our community to rest, delicious meals, and an opportunity for my staff to take care of themselves—a true blessing.

Cara Brock
Owner of Lured Market & Grill
Lake Lure, NC



SITE MANAGEMENT SERVICES

Oversight and Turnkey Disaster Recovery Solutions

Overseeing the day-to-day management and logistics of a disaster or emergency response camp demands attention-to-detail, a cool head and confidence born from many years of experience. At S.E.R.T., we always makes crucial decisions alongside our clients, integrated with city, county and state regulations in regard to OSHA, NIMS and other regulatory agencies.



On-Site Management Consulting

To begin, we establish a “30,000-foot view,” determining the emergency response site location, assessing any potential risks, understanding guidelines, and sourcing additional resources as needed.

Supply and Resource Management

Sourcing necessary supplies, equipment and utilities can be a challenge when the site is located in a disaster area – where such supplies are likely already limited. That’s why our clients trust S.E.R.T.’s trusted resource network and in-house staff of over 600.

Full Turnkey Staging

For optimal disaster recovery and emergency response operations, trust S.E.R.T. with full turnkey staging. We will handle every aspect of the undertaking, from initial setup and management through personnel oversight and cleanup.

S.E.R.T.’s staff is seasoned veterans, adeptly handling 200 to 2000-man camps and beyond.



INFRASTRUCTURE SUPPORT

Lodging, Offices, Utilities and More

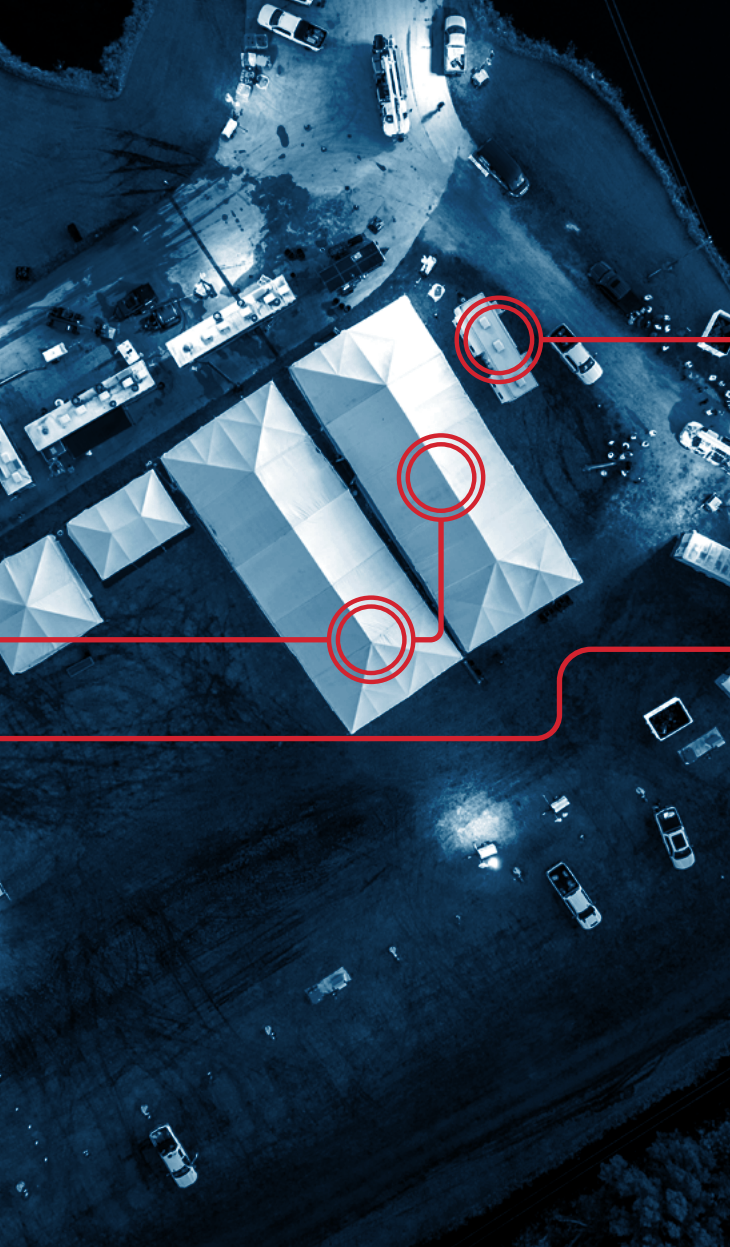
At S.E.R.T., our goal is to create as comfortable and home-like environment as possible for your crews. Since we're typically setting up in a parking lot or on an airport tarmac, that means we bring everything.

Lodging

S.E.R.T. offers the comforts of home to hardworking crews. Sleeping quarters tents are carpeted, heated or cooled, and each cot is fitted with bedding and a pillow. Our camps are always laid out to offer convenient access to showers, dining tents and restroom facilities.

- Lodging Tent
- Bunk Bed Trailer - Individual Bunks
- Climate Controlled Structure Tent
- Pole Tent
- Dining Tent





Logistical Facilities

In addition to comfortable lodging, S.E.R.T. also can provide office, communication and supply solutions to help streamline the operations of your disaster recovery efforts.

- Mobile Communications
- Remote Offices
- Supply Store
- Modular Office Units

Utilities and Additional Equipment

Basics like water and power are essential, but we can also source additional equipment as needed, such as full-service laundry facilities

- Water Tanker
- Lighting and Power
- Mobile Generators
- Light Towers
- Heating and Air Conditioning
- Full-Service or Self-Service Laundry
- Long Reach Forklift

TRANSPORTATION LOGISTICS

Buses, Shuttles, Trucks and More

S.E.R.T. emergency response camps can quickly become large, intricate operations, spanning many acres. Transportation solutions are a vital component of keeping that operation running smoothly.

Golf Carts

The fastest, easiest way to get around an emergency response camp.

Truck/Trailer Leasing

From basic storage to refrigerated units.

Mobile Command Centers

RVs, campers, trailers (industrial/residential) and more.

Re-Fueling Trucks

Keeping fuel on site simplifies re-fueling efforts.

Buses to Shuttles and Beyond

Our extensive network of transportation vendors offer whatever vehicles may be required.



SAFETY, SECURITY & SANITATION

Safe, Clean and Comfortable

S.E.R.T. maintains a laser focus on the safety, security and sanitation of our emergency response camps.

Safety and Security

S.E.R.T. offers basic first aid assistance, as well as lighting, fencing and command centers to improve safety and security.

- First Aid/Medical Basics
- Mobile Command Centers
- Fencing
- Lighting & Power
- Light Towers



Restroom and Shower Facilities

S.E.R.T. offers a variety of restroom, bathroom and shower facilities depending on your needs and desired comfort level.

- Shower Stalls
- Hand-Washing Stations
- Portable Toilets
- Deluxe Portable Restrooms
- Waste Removal



CAMP CATERING

Simply the Best Food in the Industry. Hands Down.

How can we make such a bold claim? Simple: When we aren't overseeing and delivering disaster response services, we operate Oklahoma's best collection of BBQ and southern cooking restaurants: Swadley's BBQ.

"Down-home country cooking" is probably the best way to summarize S.E.R.T.'s approach to catering. Every meal is piping hot, delicious and always ready when the dinner bell sounds. Since our team is accustomed to working in the hospitality industry, you can rest assured that our qualified staff carries food certification and has passed criminal background checks.

Swadley's on-staff dieticians can meet special food requirements for diabetics and those with dietary restrictions.





Breakfast

- Coffee & Orange Juice Service
- Traditional Breakfast
- Continental Breakfast
- Cold Cereals
- Hot Cereals
- Scrambled Eggs
- Fresh Fruits
- Pancakes
- Biscuits & Gravy
- Oatmeal



Lunch

- Boxed Lunches with Sandwiches, Chips, Fruit & Cookies
- Artisan Subs
- Wraps
- All lunches are served with the following:
 - Assorted pickle
 - Lettuce
 - Tomato
 - Mustard
 - Mayo
 - Fruit
 - Vegetable or Pasta Salad
 - Assorted Dessert



Dinner

- Chicken Fajitas
- Turkey & Dressing
- Brisket & Sausage
- Cheeseburger & Fries
- Fresh Salad Bar
- Grilled Pork Chops
- Southern Fried Chicken
- Lasagna
- Ribs
- Steak
- Pot Roast
- Spaghetti
- Fried Catfish

MOBILE KITCHENS

Designed for Disaster Zones and Emergency Response

S.E.R.T. is known for its extensive mobile kitchen capabilities, and we are proud to offer our kitchen facilities not only as part of our catering and disaster relief service, but also for clients who choose to bring in their own foodservice company – or even provide their food solutions in-house.

Whatever your situation, we are happy to help by renting out our mobile kitchen equipment for your disaster recovery efforts.

Mobile Kitchens

- Climate Controlled Dining Tent
- Temporary Kitchens
- Chairs & Tables
- Climate Controlled Kitchen
- Water & Ice



S.E.R.T. EMERGENCY OPERATIONS PORTFOLIO

At **S.E.R.T.**, we're proud of our **25+ year history** of responding to almost every kind of emergency situation across the United States. Distance is no object. We'll go as far as it takes to deliver for our clients.

Hurricanes

Hurricane Beryl – Houston, TX
Hurricane Florence – Charlotte, NC
Hurricane Francine – Baton Rouge, LA
Hurricane Gustav – Natchez, MS
Hurricane Harvey – Houston, TX
Hurricane Ike – Houston & Montgomery, TX
Hurricane Katrina – Orange, TX
Hurricane Laura – Port Arthur, TX
Hurricane Nicholas – Houston, TX
Hurricane Rita – Beaumont, TX
Hurricanes Milton & Helene –
Lake Lure, NC & Fort Myers, FL

Floods

Muskogee, OK
Oklahoma City, OK
Fort Gibson, OK
Fort Smith, AR

Wind Storms

Fairfield, TX

Tornados

El Reno, OK
Elk City, OK
Joplin, MO
Kellyville, OK
Little Rock, AR
Moore, OK
Mountainburg, AR
Muskogee, OK
Perryton, TX
Sapulpa, OK
Seminole, OK
Shawnee, OK

Ice Storms

Ada, OK
Ardmore, OK
Checotah, OK
Chickasha, OK
Durant, OK
El Reno, OK
Enid, OK
Fort Smith, AR
Midwest City, OK
Muskogee, OK
Norman, OK
Oklahoma City, OK
Russellville, AR
Tulsa, OK
Woodward, OK



SWADLEY'S EMERGENCY RELIEF TEAM

In any emergency, time is of the essence. Please call **S.E.R.T.** at your earliest convenience so we can set the wheels of emergency response in motion. As soon as your request is confirmed, we will load up and be on the road to your location in as little as two hours.

We're also available to answer questions, provide logistical advice or discuss contracts for future events.

Don't delay. Reach out now.

▶ **Local: 405-603-4141**

▶ **Toll Free: 877-220-6514**

